

## General terms and conditions

### § 1 Scope, customer information

The following General Terms and Conditions (GTC) govern the contractual relationship between Alkavitaë® International BV (Alka® Online Shop) and consumers who purchase goods via our Shop. The contract language is German.

### § 2 Conclusion of contract

(1) The offers on the Internet represent a binding offer to you to buy goods.

(2) You can add one or more products to the shopping cart. In the course of the ordering process, you enter your data and wishes regarding payment method, delivery modalities, etc. Only by clicking on the order button do you accept the offer to conclude a purchase contract. You can also conclude the purchase contract by telephone or fax.

### § 3 Customer information: Storage of the contract text

Your order with details of the concluded contract (e.g. type of product, price, etc.) will be stored by us. We will send you the GTC, but you can also access the GTC at any time via our website after conclusion of the contract. As a registered customer, you can access your past orders via the customer login area (My User Account).

### § 4 Customer information: Correction notice

You can correct your entries at any time with the delete key before placing the order. We will inform you about further correction options on the way through the ordering process. You can also completely end the ordering process at any time by closing the browser window.

### § 5 Statutory liability for defects

Our goods are subject to statutory liability for defects.

#### AlkaVitaë® International BV

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## § 6 Limitation of liability

We exclude liability for slightly negligent breaches of duty, provided that these do not concern essential contractual obligations, damages resulting from injury to life, limb or health, guarantees or claims under the Product Liability Act (ProdHaftG). The same applies to breaches of duty by our vicarious agents and our legal representatives. The essential contractual obligations include, in particular, the obligation to hand over the item to you and to provide you with ownership of it. Furthermore, we have to provide you with the item free of material and legal defects.

*Balance your pH!*

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